

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 13<sup>th</sup> day of December 2018**

**C.G.No:294/2018-19/Nellore Circle**

**Present**

**Sri. A. Jagadeesh Chandra Rao**  
**Sri. A. Sreenivasulu Reddy**  
**Sri. D. Subba Rao**  
**Sri. Dr. R. Surendra Kumar**

**Chairperson**  
**Member (Finance)**  
**Member (Technical)**  
**Independent Member**

**Between**

V.Venkateswarlu,  
Appasamudram,  
Udayagiri,  
Nellore -Dist

Complainant

**AND**

1.AE/Udayagiri  
2. ADE/Atmakur  
3. DE/Atmkur

Respondents

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**ORDER**

1. Complainant filed a petition before this Forum regarding the rectification of interruptions in power supply of 11 KV Somalaregada feeder.
2. The Respondent No.3 in written submission to the Forum had elucidated that the 11 KV pin insulators fixed by the HVDS wing are being flash over frequently causing frequent interruptions under 11 KV Somalaregada feeder. In addition to that due to heavy rain and lightning stokes the 11 KV pin insulator flash over occurred in that period causing interruption to the consumers under 11 KV Somalaregada feeder. The damaged insulators were replaced and the supply was restored. Now the interruption under 11KV Somalaregada feeder were reduced.
3. When the consumer was contacted over phone by this Forum on 3.11.2018 at 3.35 PM, he expressed his satisfaction in resolving his grievance.

**DESPATCHED**

**DATE**

15/12

C.G.No:294/2018-19/Nellore Circle

4. Since the grievance of complainant is resolved by the Respondents, accordingly the case is disposed off in favour off complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 13<sup>th</sup> December 2018.

Sd/-  
Member (Finance)

Sd/-  
Member (Technical)

Sd/-  
Independent Member

Sd/-  
Chairperson

**Forwarded By Orders**



**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.